



NEWS

93 W. Main St., Clinton, CT 06413

Maine Water to Work With Furloughed Federal Workers to Maintain Water Service

Saco, Maine, Jan. 15, 2019 – Maine Water today pledged to work with its customers who are furloughed federal employees to maintain their water service until their paychecks start flowing again.

“Water service is critical for families to be able to comfortably live in their homes, and we do not want these furloughed workers to feel their water service is at risk,” stated Richard Knowlton, president of Maine Water Company. Mr. Knowlton further stated, “We work with all customers who have hardships that affect their ability to pay their water bill, and this includes furloughed federal workers. Maine Water will waive interest fees on overdue balances and work with furloughed federal workers to maintain their water service until their paychecks resume.”

Federal workers who are affected by the partial government shutdown and have a water bill due soon are encouraged to call Maine Water at 1-800-287-1643 to advise the company of their situation. Customer service specialists will work with them to ensure that their water service is continued and advise workers of any local assistance options.

About Maine Water:

The Maine Water Company is a public water utility that currently owns 12 public water systems engaged in the collection, treatment, and distribution of drinking water for homes, businesses and fire protection service. The Maine Water Company serves more than 32,000 customers, or approximately 85,000 people, in 21 communities across Maine. The Biddeford Saco Division serves 16,500 customers, or approximately 48,000 people in Biddeford, Saco, Old Orchard Beach and Scarborough.

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