

### Your Water is Safe to Drink

The mold that appears in our customers' bathroom faucets is not found in our drinking water.

It is caused by airborne mold spores that are naturally occurring in our climate.

Mold spores can enter your home through open doorways, windows, vents, and heating and air conditioning systems. Mold in the air outside your home can be brought inside on clothing, shoes, bags and pets.

### Mold is Not a Water Quality Issue

Mold is a common household problem. Mold will grow in places where there is moisture, such as around water leaks, windows, drain pipes, or where there has been flooding.

### Molds are Living Organisms

All living organisms need water, including mold. Mold can grow on almost any damp surface. There are many species of mold and the mold may be different colors.

### Common Causes of Mold

- Lingering moisture caused by lack of ventilation
- Leaky toilets, sinks and plumbing pipes
- Damp cellulose materials including rugs, wood, wallpaper, grout, drywall, paper products and fabric



### Controlling Mold Growth

Mold in faucets may be growing in the aerator screen where the water comes out into the sink.

Clean regularly with a mild bleach solution by unscrewing the aerator from the faucet. You may need to consult with your plumbing professional.

- Use your bathroom ventilation fan when you shower. Be sure to leave it on for 30 minutes after showering. Have a fan installed by an electrician if your bathroom does not have one
- Keep household humidity levels below 50%.
- Utilize an air conditioner or dehumidifier if necessary to remove moisture
- Use a mildew-resistant shower curtain and replace or wash it often
- Mold grows on containers and scrub brushes left in the shower. Store them in the closet when not being used
- Wash and dry your bathroom rugs frequently
- Clean and dry the area completely after spills or flooding
- Ventilate shower, laundry, and cooking areas
- Use a nonabrasive cleaning solution with bleach to clean areas where mold is currently growing or has been found previously. If you are unable to get household mold under control you should contact a licensed plumber who can evaluate your individual situation.